

Policy Notices

Respecting each other's time



Missed Appointments

When you book an appointment with me that time is set aside for you - and ONLY you. I never double book and try to always be ready for you when you arrive. In return, I ask that you keep your promise to me and show up for your appointment on time.

Please understand that massage therapists only get paid when they deliver a service... therefore missed appointments are costly for us and prevent us from catering to other clients.

Cancellations

In the event that you are unable to keep your scheduled appointment with me, please contact me by phone at least 24 hours prior to your appointment to avoid charges. If you do not reach me, please leave a message on the voicemail system.

Note: I recognize that no one is perfect and there are circumstances that are out of your control (sudden illness, family emergencies, etc.) and so I simply am asking for the courtesy of a phone call prior to your scheduled appointment.

**I appreciate your business and promise to deliver the best service you deserve.
Thank You**



Protection Policy

In order to protect not only the therapist, but also the client, and our industry, I have a few policies in place for on-location massage.

1. A third party will always know the exact location the therapist is traveling to and will be called before and immediately after the scheduled session.
2. If the third party is not called immediately after a scheduled session, authorities will be alerted.
3. Client will be expected to complete a health history form before initial session.
4. Client should be clean and keeping up with basic bodily hygiene before massage session.
5. Any inappropriate or sexual behavior from the client will not be tolerated. Session will end abruptly and client will be responsible for full cost of session and any travel expenses incurred by the therapist.
6. Therapist will always maintain a professional demeanor and will not be present in the room while client changes and prepares for massage.
7. Client will always be appropriately covered during the session by sheets and (if weather requires) blankets.
8. Client will provide a space appropriate to work in and a sink for therapist to wash hands in.
9. 24 hours cancellation notice is required.
10. All payment is due no later than at the time services are rendered. Personal checks are not accepted.



Respecting your on-line privacy

Respecting your privacy is important to me; I am committed to safeguarding your privacy online. I have posted this privacy policy to help you understand how your personal information will be treated when you use my services. This policy may change from time to time, so please check back periodically.

Information collected via this website is limited to what we need to provide you with the best possible service available anywhere. It will not be sold, or rented to any individual, group, corporation or agency. Release of your information occurs only when we have your consent; or when it is required to deliver a requested service to you; or where we are required or permitted to do so by law.

Email Address and Contact Information

When you send me an e-mail or when you request an appointment with me, I acquire your email address. I use your email address to acknowledge your appointment request and/or reply to your questions, and I may store your communication and our reply in order to provide you with a high level of client support.

I may also use contact information collected on this website to contact and correspond with you regarding the services that you requested and other related services I may offer.

Protecting Information

I protect your information with appropriate safeguards and security measures and I retain your information only for the time it is required for the stated purposes. Only those involved in processing data have access to this information.

